IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re:

Jim Craigie

Appl. No.: 10/568,451

Filed: For:

10/300,731

November 14, 2006

EMAIL POLICY MANAGER

Confirmation No.: 1201

1201 2431

Group Art Unit: Examiner:

Bryan F. Wright

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Attorney's Docket No. 055328/399162

Customer No.: 00826

Preliminary Amendment

Sir:

In response to the Office Action mailed August 31, 2010, please enter the Request for Continued Examination being filed herewith and the following:

Amendments to the Claims are reflected in the Listing of Claims that begin on page 2 of this paper; and

Remarks begin on page 8 of this paper.